

Month Of September 2025

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatmen	6	0	6	6	3	21
Gambler Seeking Info Only	0	1	1	0	0	2
Gambler Seeking GA	0	2	1	0	0	3
Gambler Just Wants To Tal	2	0	1	0	0	3
Admin Reasons	4	0	2	0	0	6
SO Seeking Treatment	0	1	1	1	0	3
SO Seeking Info Only	0	0	0	0	1	1
SO GA/Gam Anon	0	0	0	0	0	0
SO Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Other Family Seeking Treatment	1	1	0	0	0	2
Other Family Seeking Info Only	2	0	2	0	0	4
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Friend Seeking Treatment	0	0	0	0	0	0
Friend Seeking Info Only	0	0	0	0	0	0
Friend Seeking GA/GamAnon	0	0	0	0	0	0
Friend Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	2	0	2
Lottery Results	15	8	11	5	4	43
GA Information	0	0	0	0	0	0
Agency Calling	0	0	0	1	1	2
GA Calling	0	0	0	0	0	0
Wrong number/Hang-up	21	18	23	11	6	79
Other (please Specify)	3	8	8	10	3	32
TVG or Casino Reservations	3	1	1	4	0	9
TOTAL	57	40	57	40	18	212
GAT Referrals Given	17	3	16	10	6	52
# People Referred To Treatment	9	3	10	7	4	33
Connected Directly To Agency	6	0	0	5	2	13
Confirmed Appt. With Agency	5	0	0	5	1	11
Permission to call back 72 hour	6	1	1	4	3	15
Successful 72 Hour Call Back	6	0	0	5	2	13
Permission For Second 72 Hour Call Back	0	0	0	0	0	0
Successful Second 72 Hour Call Back	0	0	0	0	0	0
Spanish-Speaking Callers	1	0	0	1	1	3
Number Of Suicidal Callers	0	0	0	0	0	0
# People Referred To GA	0	0	2	1	0	3

GAT REFERRALS: BENTON=1 CLACKAMAS=5 JACKSON=3 JOSEPHINE=2 KLAMATH=1 LANE=8 LINCOLN=1 LINN=2
MARION=1 MULTNOMAH=8 POLK=1 TILLAMOOK=1 UMATILLA=1 WASHINGTON=13 YAMHILL=3 GEAR=1 =52

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=8 (5) ADDICTION RECOVERY CENTER=3 (6) BRIDGEWAY=1 (15) GEAR=1 (16) OPTIONS FOR SOUTHERN OREGON=2 (17) TRANSFORMATION WELLNESS CLINIC=1 (19) LINCOLN CITY CLINIC=1 (20) LINN-BENTON GAMBLING TREATMENT=2 (26) POLK COUNTY MENTAL HEALTH=1 (27) TILLAMOOK FAMILY COUNSELING=1 (28) LIFEWORKS NW (BEAVERTON)=2 (29) LIFEWORKS NW (HILLSBORO)=4 (33) YAMHILL CO HEALTH& HUMAN SVCS.=3 (36) CASCADIA (CLACKAMAS)=5 (37) NATIVE AMERICAN REHAB ASSN NW=3 (38) VOA=1 (52) LEWIS & CLARK=1 (53) BENTON CO HEALTH DEPARTMENT=1 (80) SOLUTIONS=7 =48

GA: JOSEPHINE=2 LANE=1 MULTNOMAH=1=4

(#6) OTHER: A)ANSWERING SERVICE LOST CALL=3 B)OUT OF STATE CALLERS=2 C)PRANKS=19 D)CALLER INQUIRY=5 E)TELEMARKETER=2 F)CITIZEN COMPLAINT=1 =32

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL
1ST WEEK	1	0	7	20	13	10	4	2	57
2ND WEEK	3	1	4	10	5	11	3	3	40
3RD WEEK	1	2	3	19	16	11	5	0	57
4TH WEEK	3	1	4	7	10	11	4	0	40
5TH WEEK	1	0	2	4	9	1	1	0	18
TOTAL	9	4	20	60	53	44	17	5	212

33 # OF REFERAL TO TREATMENT
69 # OF LIVE CHATS
22,000 # OF WEB PAGE HITS
23 # OF SMS/TEXT
0 # OF GAM TALK